Information about the insurance intermediary

Company name: Total Brokers a.s. (hereinafter referred to as the “Insurance Intermediary”)

legal form: joint-stock company; Reg. No.: 27379345

Registered office: Táborská 619/46, 140 00 Prague 4

Registration: B 10174 registered at the Municipal Court in Prague

Number and nature of registration with the CNB: Independent intermediary under the act on distribution of insurance and reinsurance (may be verified in the List of Regulated and Registered Financial Market Entities) <https://apl.cnb.cz/apljerrsdad/JERRS.WEB45.LOGIN_A?p_lang=cz&p_err=8>

Contact details: Total Brokers a.s., Táborská 619/46, 140 00 Prague 4

Delivery address: Total Brokers a.s., Táborská 619/46, 140 00 Prague 4

Website: [www.totalbrokers.cz](http://www.totalbrokers.cz)

Information line: +420 261 109 600

Databox ID: 9mqgp9f

**List of insurance companies for which the Insurance Intermediary is authorised to arrange insurance:**

 **Slavia pojišťovna a.s.,** reg. No. 60197501;

having its registered office at Táborská 31, 140 00 Prague 4, registered in the Commercial Register maintained by the Municipal Court in Prague, Section B, File 2591; Legal form: joint stock company

Delivery address: Slavia pojišťovna a.s., Táborská 31, 140 00 Prague 4

Website: www.slavia-pojistovna.cz;

E-mail: info@slavia-pojistovna.cz;

Information line: +420 255 790 111

Information according to the legal regulations on insurance distribution and reinsurance is available at: <https://www.slaviapartner.cz/produkty/distribuce-pojisteni-a-zajisteni/>

**Allianz pojišťovna, a.s.,** reg. No. 47115971;

having its registered office at Ke Štvanici 656/3, 186 00 Prague 8, registered in the Commercial Register maintained by the Municipal Court in Prague, Section B, File 1815; Legal form: joint stock company

Delivery address: Allianz pojišťovna, a.s., Ke Štvanici 656/3, 186 00 Prague 8

Website: [www.allianz.cz](http://www.allianz.cz);

E-mail: info@allianz.cz, information line: +420 241 170 000

Information according to the legal regulations on insurance distribution and reinsurance is available at:

 [www.allianz.cz](http://www.allianz.cz)

**Generali Česká pojišťovna a.s.,** reg. No. 45272956;

having its registered office at Spálená 75/16, 110 00 Prague 1, registered in the Commercial Register maintained by the Municipal Court in Prague, Section B, File 1464; Legal form: joint stock company

Delivery address: Generali Česká pojišťovna, a.s., Spálená 75/16, 110 00 Prague 1

Website: [www.generaliceska.cz](http://www.generaliceska.cz);

Information line: +420 241 114 114

Information according to the legal regulations on insurance distribution and reinsurance is available at:

[www.generaliceska.cz](http://www.generaliceska.cz)

**Kooperativa pojišťovna, a.s., Vienna Insurance Group**, reg. No. 47116617;

having its registered office at Pobřežní 665/21, 186 00 Prague 8, registered in the Commercial Register maintained by the Municipal Court in Prague, Section B, File 1897; Legal form: joint stock company

Delivery address: Kooperativa pojišťovna, a.s Vienna Insurance Group, Pobřežní 665/21, 186 00 Prague 8

Website: [www.koop.cz](http://www.koop.cz);

 E-mail: info@koop.cz;

Information line: +420 957 105 105

Information according to the legal regulations on insurance distribution and reinsurance is available at:

[www.koop.cz](http://www.koop.cz)

**AXA pojišťovna a.s**., reg. No. 28195604;

having its registered office at Lazarská 13/8, 120 00 Prague 2, registered in the Commercial Register maintained by the Municipal Court in Prague, Section B, File 12826; Legal form: joint stock company

Delivery address: AXA pojišťovna a.s., Lazarská 13/8, 120 00, Prague 2

Website: www.axa.cz; E-mail: info@axa.cz;

Information line: +420 292 292 292

 Information according to the legal regulations on insurance distribution and reinsurance is available at:

[www.axa.cz](http://www.axa.cz)

**ČSOB pojišťovna, a.s., člen holdingu ČSOB**, reg. No. 45534306;

having its registered office at Masarykovo náměstí 1458, Zelené předměstí, 530 02, Pardubice, registered in the Commercial Register maintained in Hradec Králové, Section B, File 567

Legal form: joint-stock company

Delivery address: ČSOB pojišťovna, a.s., člen holdingu ČSOB, Masarykovo náměstí 1458, Zelené předměstí, 530 02, Pardubice

 Website: [www.csobpoj.cz](http://www.csobpoj.cz);

E-mail: info@csobpoj.cz;

Information line: +420 466 100 777

Information according to the legal regulations on insurance distribution and reinsurance is available at:

[www.csobpoj.cz](http://www.csobpoj.cz)

**Hasičská vzájemná pojišťovna, a.s**., reg. No. 46973451;

having its registered office at Římská 2135/45, 120 00 Prague 2, registered in the Commercial Register maintained by the Municipal Court in Prague, Section B, File 2742; Legal form: joint stock company

Delivery address: Hasičská vzájemná pojišťovna, Římská 2135/45, 120 00, Prague 2

Website: [www.hvp.cz](http://www.hvp.cz);

E-mail: info@hvp.cz;

Information line: +420 222 119 119

Information according to the legal regulations on insurance distribution and reinsurance is available at:

[www.hvp.cz](http://www.hvp.cz)

**Česká podnikatelská pojišťovna, a.s., Vienna Insurance Group**, reg. No. 63998530;

having its registered office at Pobřežní 665/23, 186 00 Prague 8, registered in the Commercial Register maintained by the Municipal Court in Prague, Section B, File 3433; Legal form: joint stock company

Delivery address: Česká podnikatelská pojišťovna, a.s., Vienna Insurance Group, Pobřežní 665/23, 186 00, Prague 8; Website: [www.cpp.cz](http://www.cpp.cz);

 E-mail: info@cpp.cz;

Information line: +420 957 444 555

Information according to the legal regulations on insurance distribution and reinsurance is available at:

[www.cpp.cz](http://www.cpp.cz)

**Direct pojišťovna, a.s**, reg. No. 25073958;

having its registered office at Nové Sady 996/25, 602 00, Brno, registered in the Commercial Register maintained by the Municipal Court in Brno, Section B, File 3365; Legal form: joint stock company

Delivery address: Direct pojišťovna, a.s, Nové Sady 996/25, 602 00, Brno

Website: [www.direct.cz](http://www.direct.cz);

E-mail: info@direct.cz;

Information line: +420 221 221 221

Information according to the legal regulations on insurance distribution and reinsurance is available at:

 [www.direct.cz](http://www.direct.cz)

Pojišťovna VZP, a.s, reg. No. 27116913;

having its registered office at Ke Štvanici 656/3, 186 00 Prague 8, registered in the Commercial Register maintained by the Municipal Court in Prague, Section B, File 9100; Legal form: joint stock company

Delivery address: Pojišťovna VZP, a.s., Ke Štvanici 656/3, 186 00, Prague 8

Website: [www.pvzp.cz](http://www.pvzp.cz);

E-mail: info@pvzp.cz;

Information line: +420 233 006 311

Information according to the legal regulations on insurance distribution and reinsurance is available at:

[www.pvzp.cz](http://www.pvzp.cz)

UNIQA pojišťovna, a.s., reg. No. 49240480;

having its registered office at Evropská 136/810, 160 12 Prague 6, registered in the Commercial Register maintained by the Municipal Court in Prague, Section B, File 2012

Legal form: joint-stock company

Delivery address: UNIQA pojišťovna, a.s., Evropská 136/810, 160 12 Prague 6

Website: [www.uniqa.cz](http://www.uniqa.cz);

E-mail: info@uniqa.cz;

Information line: +420 488 125 125

 Information according to the legal regulations on insurance distribution and reinsurance is available at:

[www.uniqa.cz](http://www.uniqa.cz)

Colonnade Insurance S.A., organizační složka, reg. No. 04485297;

having its registered office at Na Pankráci 1683/127, 140 00 Prague 4, registered in the Commercial Register maintained by the Municipal Court in Prague, Section B, File 77229

Legal form: Branch plant of a foreign legal entity

Delivery address: Colonnade Insurance S.A., organizační složka, Na Pankráci 1683/127, 140 00, Prague 4

Website: [www.colonnade.cz](http://www.colonnade.cz);

 E-mail: info@colonnade.cz;

Information line: +420 800 700 025

Information according to the legal regulations on insurance distribution and reinsurance is available at:

[www.colonnade.cz](http://www.colonnade.cz)

Komerční pojišťovna, a.s., reg. No. 63998017;

having its registered office at Karolinská 1/650, 186 00 Prague 8, registered in the Commercial Register maintained by the Municipal Court in Prague, Section B, File 3362

Legal form: joint-stock company

Delivery address: Komerční pojišťovna, a.s., Karolinská 1/650, 186 00 Prague 8

Website: www.kb-pojistovna.cz;

E-mail: servis@komercpoj.cz;

Information line: +420 800 106 610

Information according to the legal regulations on insurance distribution and reinsurance is available at:

[www.kb-pojistovna.cz](http://www.kb-pojistovna.cz)

Servisní pojišťovna a.s., reg. No. 25345150;

having its registered office at tř. Tomáš Bati 532, 763 02, Zlín – Louky, registered in the Commercial Register maintained by the Regional Court in Brno, Section B, File 2392

Legal form: joint-stock company

Delivery address: Servisní pojišťovna, a.s., tř. Tomáše Bati, 763 02, Zlín – Louky

Website: [www.servisnipojistovna.cz](http://www.servisnipojistovna.cz);

E-mail: info@servisnipojistovna.cz;

Information line: +420 577 211 000

Information according to the legal regulations on insurance distribution and reinsurance is available at:

[www.servisnipojistovna.cz](http://www.servisnipojistovna.cz)

The Insurance Intermediary does not have any direct or indirect ownership interest exceeding 10% in the voting rights or share capital of the insurance companies whose products it intermediates.

The Insurance Intermediary, in accordance with Act No. 170/2018 Coll. (hereinafter referred to as the Act), contains a directive entitled Interest Identification and Management Procedures (hereinafter referred to as the Directive). The Directive sets out the procedures for preventing, identifying and managing conflicts of interest so as to avoid damage to the interests of the customer. If a conflict of interest is inevitable, the Insurance Intermediary shall always put the interests of the customer first. At the customer's request, the Insurance Intermediary shall disclose the manner of its remuneration, the disclosure shall always include information on (i) the nature of the remuneration provided to it in connection with the arrangement or variation of the insurance; (ii) whether it is remunerated by the customer, the insurance company or both at the same time in respect of the insurance in question; and (iii) the amount of the remuneration which is paid directly by the customer, or, if not possible, the method of calculating such remuneration. As a rule, the amount of the Intermediary's remuneration depends on the amount of the premium and it is rewarded by a percentage rate for each type of product. The Insurance Intermediary shall, when acting on the basis of a contract with a customer and if such contract implies a certain obligation for the customer, disclose that fact to the customer and shall, on request, provide the customer with a copy of such contract. The Insurance Intermediary shall not accept, offer or provide any monetary or non-monetary advantage in the course of insurance intermediation which may lead to a breach of the obligations specified under the Act or other legal norms, including unusual remuneration for the service provided or any other unjustified financial, material or immaterial advantage.

Information on filing complaints and claims is available at:

https://totalbrokers.cz/cs/o-spolecnosti/reklamacni-rad/